

## Tailored Advisory Service Evaluation Report

### Reporting Period - 30 days following completion of each project

Your input is appreciated to assist in the evaluation of the Tailored Advisory Service. Your feedback will assist us to continually manage and evaluate the provision of the Tailored Advisory Service within Enterprise Connect. Your feedback on your consultant will also help us to ensure that TAS service providers are providing quality advice and services and all comments are treated in the strictest confidence. Please refer to the privacy statement at the end of this form.

Please complete this form and submit it when you claim your grant.

If you require any assistance in filling out this form, please call the Enterprise Connect hotline on 131 791.

<b>Company name:</b>			
<b>ABN:</b>			
<b>ACN:</b>			
<b>Contact officer:</b>			
<b>Phone:</b>		<b>Email:</b>	
<b>Name of Project</b>			

### Section A

This section relates to your Tailored Advisory Service and its outcomes.

	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Agree</b>	<b>Strongly Agree</b>
It was easy to find a Tailored Advisory Service provider	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Undertaking the Tailored Advisory Service helped my firm to improve skills and knowledge	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I was satisfied with the outcome of the Tailored Advisory Services project	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It was easy to access the Tailored Advisory Service in terms of applying, contracts, etc	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It was easy to claim the TAS grant when the project was completed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would use a consultant again to help implement changes within my firm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Please describe the key initial outcome/s to your firm resulting from the Tailored Advisory Service</i>				
<i>Other comments (please use this space to expand on any of your answers above and to provide feedback on the program)</i>				

## Section B

This section relates to the consultant/s who provided your Tailored Advisory Service/s. If more than one consultant was used, please complete this section for each consultant.

Consultant name:				
	Strongly Disagree	Disagree	Agree	Strongly Agree
The consultant adequately explained the Tailored Advisory Service project before commencing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant had good communication and relationship skills.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant provided quality advice that added value	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant had the necessary skills and experience to help my business	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant services provided value for money (including time commitment)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would recommend this consultant to others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Other comments (please use this space to expand on any of your answers above)</i>				

Consultant name:				
	Strongly Disagree	Disagree	Agree	Strongly Agree
The consultant adequately explained the Tailored Advisory Service project before commencing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant had good communication and relationship skills.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant provided quality advice that added value	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant had the necessary skills and experience to help my business	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant services provided value for money (including time commitment)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would recommend this consultant to others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Other comments (please use this space to expand on any of your answers above)</i>				

## **Privacy and confidentiality**

The Department of Industry, Innovation, Science, Research and Tertiary Education (**Department**) will use the information provided in this form for the purpose of evaluation of Enterprise Connect services.

Your information may be disclosed as permitted or required by law, or in response to questions posed by the Minister, Parliament or its committees.

The use and disclosure by the Australian Government of information provided by you for Enterprise Connect is regulated by the relevant provisions and penalties of the *Public Service Act 1999*, the *Public Service Regulations*, the *Privacy Act 1988*, the *Crimes Act 1914* and the general law.