

Tailored Advisory Service Evaluation Report

Reporting Period - 30 days following completion of project

Your input is appreciated to assist in the evaluation of the Tailored Advisory Service. Information provided will be used solely for the purpose of evaluating the provision of the Tailored Advisory Service within Enterprise Connect and treated in the strictest confidence. Please refer to the privacy statement at the end of this form.

Please complete this form at the completion of your Tailored Advisory Service project and submit to enterpriseconnect@innovation.gov.au or post to:

Enterprise Connect – Tailored Advisory Services
DIISR
PO Box 9839
CANBERRA CITY ACT 2600

If you require any assistance in filling out this form, please call the Enterprise Connect hotline on 131 791.

Company name:			
ABN:			
Contact officer:			
Phone:		Email:	

Section A

This section relates to your Tailored Advisory Service and its outcomes.

	Strongly Disagree	Disagree	Agree	Strongly Agree
It was easy to find a Tailored Advisory Service provider	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Undertaking the Tailored Advisory Service helped my firm to develop internal capabilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I was satisfied with the outcome of the Tailored Advisory Services project	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It was easy to access the Tailored Advisory Service in terms of applying, contracts, etc	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would use a consultant again to help implement changes within my firm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Please describe the key initial outcome/s to your firm resulting from the Tailored Advisory Service</i>				
<i>Other comments (please use this space to expand on any of your answers above and to provide feedback on the program)</i>				

Section B

This section relates to the consultant/s who provided your Tailored Advisory Service/s. If more than one consultant was used, please complete this section for each consultant.

Consultant name:				
	Strongly Disagree	Disagree	Agree	Strongly Agree
The consultant adequately explained the Tailored Advisory Service project before commencing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant had good communication and relationship skills.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant was a good fit with my business	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant provided quality advice that added value	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant had the necessary skills and experience to help my business	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant services provided value for money (including time commitment)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would recommend this consultant to others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Other comments (please use this space to expand on any of your answers above)</i>				

Consultant name:				
	Strongly Disagree	Disagree	Agree	Strongly Agree
The consultant adequately explained the Tailored Advisory Service project before commencing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant had good communication and relationship skills.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant was a good fit with my business	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant provided quality advice that added value	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant had the necessary skills and experience to help my business	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The consultant services provided value for money (including time commitment)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would recommend this consultant to others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Other comments (please use this space to expand on any of your answers above)</i>				

Privacy and confidentiality

The Department of Innovation, Industry, Science and Research (**Department**) will use the information provided in this form for the purpose of evaluation of Enterprise Connect services.

Your information may be disclosed as permitted or required by law, or in response to questions posed by the Minister, Parliament or its committees.

The use and disclosure by the Australian Government of information provided by you for Enterprise Connect is regulated by the relevant provisions and penalties of the *Public Service Act 1999*, the *Public Service Regulations*, the *Privacy Act 1988*, the *Crimes Act 1914* and the general law.